

## We look forward to working with your family.

The following information is to ensure a smooth transition into our practice.

Please arrive 5-10 minutes prior to your appointment time. Arriving late for your appointment may lead to the appointment being rescheduled.

If you have medical insurance, please bring all current insurance cards. Copayments will be collected at the time of service. For self-pay patients, payment in full at the time of service is required unless a payment arrangement has been made at the time of check-in. We accept all major credit cards.

Preventative visits are designed to identify risks and the best ways to stay healthy. Your insurance plan may cover a preventative visit at 100%. However, when asking your provider about specific health concerns, receiving a new diagnosis or discussing chronic conditions, your insurance company may apply a copay, coinsurance or deductible. Please verify plan limitations with your carrier.

We are a Practice that believes vaccination is one of the most important things that can be done to keep children healthy. We expect to fully vaccinate each of our patients and look forward to working with you and your child.

Any appointment not canceled with 24 hours' notice will have a \$50 Missed Appointment fee applied. Having 3 missed appointments may lead to dismissal from the practice. If you are not able to keep your appointment, please call our office to reschedule. We value the time that we have set aside for you.

Please practice kindness and patience with all our staff. We will not tolerate rudeness or inappropriate behavior.

Thank you for choosing Pediatric Associates as your child's partner in health. Drs. Clark, Holland, Loomis, Schiff & Mastrocola